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Satellite Offices

Norfolk Office
1405 Riverside Blvd
Norfolk, NE 68701
Family Services Phone: (402)371-0377
WIC Phone: (402)844-4422

South Sioux City Office
2120 Dakota Ave, Suite A
South Sioux City, NE 68776
Family Services Phone: (402)494-8312
WIC Phone: (402)494-1429

Creighton Office
808 Chase Ave
Creighton, NE 68729
Family Services Phone: (402)358-5297
WIC Phone: (402)385-6300

Fremont Office
212 E 8th St, Suite B
Fremont, NE 68025
Family Services Phone: (402)721-0619
WIC Phone: (402)727-0608

*Traveling clinics for various services are held across the service area. Appointments may be scheduled by contacting the central office.

Head Start & Early Head Start

Madison Head Start
120 W 3rd St
Madison, NE 68748
Phone: (402)545-2872

Wayne Head Start
1210 E 7th St
Wayne, NE 68787
Phone: (402)375-2913

Norfolk Head Start
301 E Omaha Ave
Norfolk, NE 68702-2087
Phone: (402)371-8030

West Point Head Start
1200 E Washington St
West Point, NE 68788-0216
Phone: (402)372-2863

Stanton Head Start
507 7th St
Stanton, NE 68779-0074
Phone: (402)439-2255

South Sioux City Head Start
2120 Dakota Ave
South Sioux City, NE 68776
Phone: (402)494-6755

Siouxland Family Center
Head Start & Early Head Start
1401 Pine Street
Dakota City, NE 68731
Phone: (402)494-1282

Head Start Partnerships

Little Bluejays Preschool
301 Main St
Walthill, NE 68067
Phone: (402)846-5452

Little Panthers Preschool
310 S 3rd St
Norfolk, NE 68702
Phone: (402)750-8085

Wisner-Pilger School
805 12th St
Wisner, NE 68791
Phone: (402)529-6465

Niobrara Preschool
2535 Apple St
Niobrara, NE 68760
Phone: (402)857-3375

Blair Community Schools
1100 Deerfield Blvd
Blair, NE 68008
Phone: (402)427-2453

Oakland Craig Preschool
400 North Brewster
Oakland, NE 68045
Phone: (402)685-6734

Little Panthers Preschool
Washington Elementary
1205 S 2nd St
Norfolk, NE 68701
Phone: (402)644-2557
In 1964, President Lyndon B. Johnson said in his message to Congress:

“Let us carry forward the plans and programs of John F. Kennedy, not because of our sorrow or sympathy, but because they are right......This administration today, here and now declares an unconditional War on Poverty in America”.

Through the passage of the Equal Opportunity Act, Community Action Agencies were developed. Northeast Nebraska Community Action Partnership (NENCAP) was chartered in 1966 in one county and over the years has expanded to provide services in 14 counties (WIC in 15 counties) in Northeast Nebraska.

In 2016, NENCAP celebrated our 50th birthday! A few of the highlights from this milestone year included: a 5k fun run/walk which promoted an awareness of poverty in our area and of the services we are able to provide; Throwback Thursday photo days on our Agency Facebook page, which allowed us to highlight programs and a little history of where we started and where we are now. We were also fortunate to receive a $2,500.00 donation to our food pantries from the Sammy Hagar Family Foundation presented prior to a concert he gave in Norfolk, Nebraska.

While 2016 allowed us the opportunity to celebrate our past, we are equally looking toward our future. Our website, www.nencap.org, underwent a complete redesign and is now more user and mobile friendly.

Our Mission - “People helping people, empowering individuals, strengthening families and enriching communities in Northeast Nebraska” helps us to guide the Agency to provide the best service we can to families and communities in Northeast Nebraska.

On behalf of Northeast Nebraska Community Action Partnership, I would like to present the 2016 Annual Report. This report covers fiscal year 2015-16 (October 1, 2015 through September 30, 2016) and contains statistical information and program overviews.

We look forward to continuing to work towards eliminating the ever-changing causes and conditions of poverty in Northeast Nebraska for years to come. We thank you for your continued support and look forward to another great year.

Robin Snyder
"Great things are brought about and burdens are lightened through the efforts of many hands anxiously engaged in a good cause."

Elder M. Russel Ballard

Board of Directors

It is a requirement of Community Action Agencies to maintain a tripartite Board of Directors equally representing the private, low income and government sectors. The following dedicated volunteers fulfill these roles for NENCAP:

**Government Representation**
- Ted Connealy - Burt County
- Jerry Schroeder - Dixon County
- Leroy Kerkman - Antelope County
- Lon Strand - Dodge County
- Jerry Weatherholt - Stanton County

**Private Sector Representation**
- Cheryl Kitto - Knox County
- Tim Decker - Dakota County
- Trine McBride - Wayne County
- Duane Wilcox - Washington County

**Low Income Representation**
- Clarence Tichota - Cuming County
- Ranea Rystrom - Pierce County
- Tammy Bodlak - Thurston County
- Sally Snowe - Cedar County
- Julie Ehlers - Head Start Policy Council
"We must open the doors of opportunity. But we must also equip our people to walk through those doors"

President Lyndon B. Johnson

Our History

Northeast Nebraska Community Action Partnership (NENCAP), Inc. is a private, non-profit corporation, incorporated under the laws of the State of Nebraska, and headquartered in Pender, Nebraska. The Agency was chartered in 1966 as the Thurston County Community Action Council following the provisions of the Economic Opportunity Act of 1964 following President Lyndon B. Johnson and the United States Congress’ proclamation of a national “War on Poverty”. The Agency’s first home was in Macy, Nebraska serving the residents of Thurston County. In 1967, the office moved from Macy to Walthill, Nebraska. The Agency’s first programs were Head Start, Commodities Supplemental Food Assistance and Weatherization. As the service area grew, the Central Offices were relocated to Wisner, Nebraska. Due to the Agency’s growth into four buildings in Wisner, a goal was developed to secure a building big enough for all Central Office staff to be in one building. In March of 2012, the Agency was able to achieve its goal after the Pender Community Hospital moved into a new facility. The Agency then moved its headquarters to Pender, Nebraska.

In March of 2012, the Agency also changed its name from Goldenrod Hills Community Action, Inc. to Northeast Nebraska Community Action Partnership, Inc. The change in the name was a part of an ongoing national initiative to highlight anti-poverty efforts underway at Community Action Agencies across the country. The initiative, spearheaded by the national office of the Community Action Partnership, is designed to increase awareness of Community Action – America’s poverty fighting network.

NENCAP serves a 14-county area of Northeast Nebraska, including the counties of Antelope, Burt, Cedar, Cuming, Dakota, Dixon, Dodge, Knox, Madison, Pierce, Stanton, Thurston, Washington and Wayne.

This institution is an equal opportunity provider.
Our Mission

"People helping people; empowering individuals, strengthening families and enriching communities in Northeast Nebraska."

Strategic Plan Goals

Low-income people become more self-sufficient.

The conditions in which low-income people live are improved.

Low-income people own a stake in their community.

Partnerships among supporters and providers of services to low-income people are achieved.

Agencies increase their capacity to achieve results.

Low-income people, especially vulnerable populations achieve their potential by strengthening family and other supportive systems.

Promise of Community Action

Community Action changes people’s lives, embodies the spirit of hope, improves communities and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Vision Statement

Imagine...
Being an agency that empowers communities and families.
Imagine...
Communities inspired with confidence and trust to support the agency.
Imagine...
Building strong family foundations through education, empowerment and support.
Imagine...
Every person understanding and living a healthy lifestyle.
Imagine...
Unlimited access to quality healthcare.
Imagine...
Needs of every culture, ethnicity, race and gender is understood and met in an ever changing population.
Imagine...
Safe and affordable housing available for all.
Imagine...
An agency developing and nurturing partnerships that provide seamless services.
Imagine...

Northeast Nebraska Community Action Partnership
Funding Sources

October 1, 2015- September 30, 2016

Burt-Cuming County Thrivent Financial
Center for Medicaid and Medicare Services
Community Donations
Community Services Block Grant (CSBG)
Department of Energy (DOE)
Department of Health and Human Services (DHHS)
Emergency Food and Shelter Program (EFSP)
Farm Credit Services of America
Federal Emergency Management Agency (FEMA)
Fremont Area Community Foundation
Fremont Area United Way
Hagar Family Foundation
Head Start Private Donations
Housing and Urban Development (HUD)
Immunization Private Billing
Local Churches
Lou’s Thriftway
Low Income Home Energy Assistance Program (LIHE)
Main Street Thriftique
Mercy Medical Center/Trinity Health
Nebraska Appleseed
Nebraska Homeless Assistance Program (NHAP)
Nielsen Foundation
Norfolk Area United Way
Norfolk Morning Kiwanis
Northeast Nebraska Chapter Gold Wing Road Riders Association
Operation Roundup
Private Individual Donations
Staples Foundation
Thrivent Financial
United States Veterans Administration
United Way of Summit County
US Department of Agriculture (USDA)
USDA Rural Development
Wayne Area United Way
Wounded Warrior Project

If you would like to contribute to NENCAP’s mission, please visit our website at www.nencap.org.
Total Budget
$7,896,141.00

Education
Head Start & Early Head Start..............$4,692,476.00
Nebraska Worker’s Training.................$3,000.00

Food & Nutrition
Women, Infants and Children (WIC)........................................$958,608.00
Commodity Supplemental Food Program (CSFP)..............................$203,639.00

Health
Immunizations..............................................$125,904.00
Early Development Network.........................$92,392.00
Maternal Child Health.................................$119,871.00
Home Visitation.........................................$141,438.00
Siouxland Foundation.................................$1,000.00

Housing
Weatherization.........................................$507,233.00
Weatherization Preservation.............$5,856.00
Nebraska Homeless Assistance Program (NHAP)...........................$116,290.00
Supportive Services for Veteran Families (SSVF)......................$203,438.00

Support Services
Mercy Fund
Community Services Block Grant
HMIS
Navigator
Administration
Homeless Awareness
Wounded Warrior
SSI/SSDI Outreach, Access & Recovery
(SOAR)
FEMA
"Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has."

Margaret Mead

Human Resources

NENCAP Staff finds working for a cause and improving our communities meaningful and fulfilling. We celebrate our accomplishments while working towards eliminating the causes and conditions of poverty which impact clients within our service area.

184

Individuals were employed by the Agency from October 1, 2015 - September 30, 2016.

8,752

Hours of training were completed by staff during Fiscal Year 2015-2016.

21%

Of new staff were unemployed at the time of hiring.

100%

Of Health, Vision and Dental insurance premiums for full time employees are paid by the Agency representing a significant benefit to staff.
“Her commitment and dedication goes far beyond her job at the Agency as she takes pride in the Agency and her responsibilities.” Also, “She can be trusted to get done what needs to be done, no excuses in her calm, quiet manner.”

Employee of the Year, Elaine Snyder

Each year since 2004, staff at Northeast Nebraska Community Action Partnership, Inc. are given the opportunity to nominate a coworker to be recognized as the Employee of the Year. Nominations are reviewed by Executive Director, Robin Snyder along with a committee from the NENCAP Board of Directors, and an employee is chosen. The winner is announced at the annual All-Staff Training held each fall.

This year’s NENCAP Employee of the Year is Elaine Snyder. Elaine has been an employee at NENCAP since October 21st, 2003 and holds the position of Human Resource Specialist at the Agency.

A few of the comments on Elaine’s nomination included, “Her commitment and dedication goes far beyond her job at the Agency as she takes pride in the Agency and her responsibilities.” Also, “She can be trusted to get done what needs to be done, no excuses in her calm, quiet manner.”

Elaine resides in West Point, NE where she is an active member of the community. She has been heavily involved in the American Cancer Society Relay For Life for almost 15 years. Elaine stated, “I was surprised and honored, as I work with a great group of people at the Agency. I am proud to be part of the Agency’s mission.”
Each and every day NENCAP staff strive to help our clients reach their individual goals on the road to becoming self-sustaining. Their success is our success and below you will find just a small sampling of our clients’ recent achievements.

Mother and Daughter Escape Abusive Home

Sue Ellen and her daughter, Abigail, had just moved in with a friend after leaving an emotionally abusive home when they came to NENCAP for help.

NENCAP staff started by doing a benefits screening and NHAP application for Sue Ellen and Abigail, as she could only stay with her friend for up to six months. Sue Ellen is disabled and unable to work, so all assistance available would be needed.

Abigail was enrolled in school and Sue Ellen started counseling. Section 8 housing application was filled out and turned in within the next week and NENCAP staff gave a housing list to Sue Ellen. Sue Ellen struggles with being able to focus and organize, so NENCAP staff helped Sue Ellen make a binder with all needed paperwork and items she needs to have access to at all times. Sue Ellen has been receiving budgeting help and meets with NENCAP staff bi-weekly to help keep her on task. Sue Ellen has been approved for Section 8 housing, has contacted Legal Aid for help with her separation, child support and filing for divorce. Sue Ellen has found a place to rent and is moving in soon.

While Sue Ellen was extremely grateful for the help she received, perhaps Abigail said it best when thanking her NENCAP Family Service Coordinator “I love you Jan, because you do not yell at my mom and you are nice to her and you helped us get our own house”.

Field Navigator Helps to End Couples Long Search for Affordable Health Care

Mike and his wife, Mary, sought services from NENCAP through the Affordable Care Act Navigator Assistance program. Neither had health insurance because they were unable to afford a plan that met their needs and was within their budget. Mike’s health was uncertain due to a recent diagnosis of diabetes and two bad knees and he was unable to work because of his health status. Mary, who held a part-time job, struggled to find employment that offered health insurance.

Through the assistance of a Field Navigator, Mike and Mary were educated on the Affordable Care Act and the Health Insurance Marketplace. They were enrolled in a health insurance plan that not only met their needs and fit their budget. Mike was finally able to take the right medications for his diabetes, and have one of his knees replaced.

The couple continues to work with NENCAP’s Field Navigator during Open Enrollment and throughout the year. Mike has now transitioned smoothlyonto Medicare and has since had his second knee replaced, and Mary continues to maintain her individual health insurance.

Car Accident Nearly Leaves Single Father & Young Son Homeless

While undergoing physical therapy rehab for a back injury as the result of a car accident, Mike found himself unable to work. After depleting his savings and using his tax refund to stay current on his bills while on medical leave from March to June, Mike found himself unable to pay rent on the apartment he shared with his 8 year old son. Thanks to the help of NENCAP staff, Mike was able to apply for and receive temporary SNAP & LIHEAP benefits in addition to assistance with paying his June rent and avoiding eviction. The helping hand allowed Mike to focus on completing his rehab and to focus on and achieve his goal of returning to work full time.
Client Demographics

NENCAP clients represent a diverse cross section of the service area. Clients include veterans, families, children and the elderly among others.

10,682

Unduplicated clients were provided a range of services in Fiscal Year 2015-16.

54%

Of clients served were female.

23%

Of clients served were children ages 17 and under.

16%

Of those clients served by NENCAP were age 55 or over.

1 out of 3

Families served by NENCAP were two parent families with one or more children, while less than 1/4th of clients were from single parent families.

95%

Of NENCAP clients were receiving one or more sources of income including wages, child support and/or Social Security Benefits, etc. 76% of those clients were earning less than 150% of Federal Poverty Income guidelines based on family size.
Early Childhood Education

Head Start and Early Head Start are committed to providing comprehensive services for children and families that promote good health, strong families and positive learning experiences for children birth to 5 years of age.

422

80% & 90%
- Average daily attendance for Early Head Start was 80% while Head Start was 90%.

92% & 98%
- 92% of Early Head Start and 98% of Head Start children have a medical home. Additionally 79% (Early Head Start) and 96% (Head Start) of children had a dental home.

100%
- Of parents completing the Parent Satisfaction Surveys for both Head Start and Early Head Start felt there was open communication between staff and themselves.

Children are our greatest concern, as well as our greatest resource. Head Start is committed to supporting young children and their families to discover and develop their potential throughout life.
Early Development Network (EDN)

Supporting children in the Norfolk Public School District birth to three who have special developmental needs.

54

Clients and their families served in the Norfolk Public School District from October 1, 2015- September 30, 2016.

75

Clients referred to NENCAP for EDN services through schools, health care providers, other NENCAP programs and various community sources.

1,011

Additional resources and referrals provided to clients.

Research demonstrates that the first three years are the most important time for learning in a child’s life. Providing developmental supports and services early improves a child’s ability to develop and learn.
Family Services

The supportive services provided promote client self-sufficiency through a variety of programs which enhance clients’ abilities to become independent and self-reliant.

3,427

Services were provided to clients by NENCAP’s Family Services Program. These services included: NHAP and EFSP rent and utility assistance and case management; special projects such as holiday gifts and schools supplies; providing fans to clients in need; assistance with Access Nebraska applications; providing car seats and car seat education; as well as other services administered by Family Service Coordinators.

619

Clients in 290 Households received Emergency Food Assistance from NENCAP food pantries.

714

Clients ages 60 and older received nutritious USDA foods to supplement their diet through the Commodity Supplemental Food Program (CSFP).

65%

Of the eligible clients served through the SOAR program who’s applications are not currently pending or in the appeals process, were awarded SSI and/or SSDI benefits. This is a 31% improvement over the 34% of clients who were awarded benefits in the previous Fiscal Year. Additionally, 22% of those clients who applied in Fiscal Year 2015-16 were homeless at the time of application.

$413,325.00

Refund dollars were received by 360 clients who received assistance in preparing and filing their tax returns.

Family Service Coordinators collaborate with numerous partners to meet clients’ needs. Paramount among these partnerships, are several local Continuum of Care groups which staff not only participate in but in several cases fulfill leadership rolls within the group.
Healthy Families

Home visiting services offering support and information to expectant parents, new parents and their children.

$1,176,968.00

High fidelity home visitation programs like Healthy Families have been shown to have a 570% return per dollar on reduced future spending on healthcare and welfare services. Based on these findings, the savings for NENCAP Healthy Families clients in the future would be well over one million dollars.

19

Certificates were issued for completing certified parenting classes.

219

Clients belonging to 62 families were served in Fiscal Year 2015-16.

45

70 representatives from 45 local agencies meet quarterly as part of NENCAP’s Healthy Families Advisory Group. This group coordinates efforts and collaborates to provide expert advice and guidance in program design and implementation.

Quality home visiting programs like Healthy Families help parents provide safe and supportive environments for their children and over time, families and home visitors build strong relationships that lead to lasting benefits for the entire family.
Immunizations

Provides vaccines to adults and children at numerous clinic sites across the service area.

Vaccines were given from October 1, 2015 - September 30, 2016 at 15 stationary and traveling clinic sites across Northeast Nebraska. 75% of clients served were children under the age of 18 including infant, school required and adolescent recommended vaccines.

Vaccines offered to prevent 17 different diseases. All vaccines are administered according to age appropriate CDC and/or state recommendations. NENCAP is an authorized vaccine provider and not only offers free VFC (Vaccines for Children) to eligible clients, but is also approved to bill Medicaid and/or Private Insurance companies for immunization administration and vaccines.
The Affordable Care Act Navigator Program assists families, individuals and small businesses in purchasing health insurance coverage through the federally operated Health Insurance Marketplace.

2,921

Individuals were educated on the Affordable Care Act and health insurance through Navigator outreach efforts in Fiscal Year 2015-16.

70%

Of clients who received a personal consultation with NENCAP’s Navigator were eligible for enrollment in Medicaid, Medicare or a Marketplace insurance plan with tax credit subsidies.

$160,011.00

Awarded in tax credits to 50 Marketplace eligible consumers through Navigator assistance.

Interested persons can go to healthcare.gov or contact the Federal Marketplace call center at 1-800-318-2596 to sign up for health insurance and determine if they are eligible to receive premium subsidies.
Supportive Services for Veteran Families (SSVF)

Prevents homelessness by helping qualifying veterans and their families gain access to the resources they need in order to successfully transition to or maintain permanent housing.

176

Clients in 79 households received 684 individual services including rent and utility assistance, car repairs, food vouchers, gas vouchers and other benefits.

616

Additional services were provided to 110 clients in 29 post 9/11 veteran households using funding awarded by The Wounded Warrior Project.

100%

Of veterans and their families who were provided assistance remained stably housed at the end of Fiscal Year 2015-16.

SSVF follows the Housing First Approach. Initial focus is placed on helping veterans and their families access and maintain housing quickly and without preconditions. Additional assistance with health care needs, employment, legal services and other supports are also provided to help sustain permanent housing and improve the quality of both the veteran and his or her family’s lives.
Weatherization

Provides a long term solution to alleviate the increasing financial and environmental costs of heating and cooling both owner and renter occupied homes.

60
Homes were weatherized during Fiscal Year 2015-2016 by 3 certified contractors.

23%
Combined electric and heating fuel consumption reduction following home weatherization.

57%
Of clients served were elderly (23%), disabled (17%) or children under the age of 6 (17%).

Weatherization also identifies health and safety issues such as: mold and moisture problems, hazardous electrical systems, unsafe gas appliances, poor indoor air quality and carbon monoxide detection.
Women, Infants & Children (WIC)

More than just vouchers, it’s nutrition education and support for pregnant and/or breastfeeding women, and infants and children up to age 5.

$2,647,271.49

In Fiscal year 2015-2016, NENCAP WIC clients redeemed over 2 million dollars of WIC vouchers at participating grocery stores, thus putting that money back into the economies of communities across the service area.

6,176

Clients were served at 18 clinic sites throughout the Fiscal Year.

177-313%

For every $1 spent on prenatal WIC participation, between $1.77- $3.13 is saved within the first 60 days of an infant’s birth.

WIC has been shown to yield better birth outcomes; increase breastfeeding rates; increase key nutrients in the diet; and help ensure adequate growth and development.